

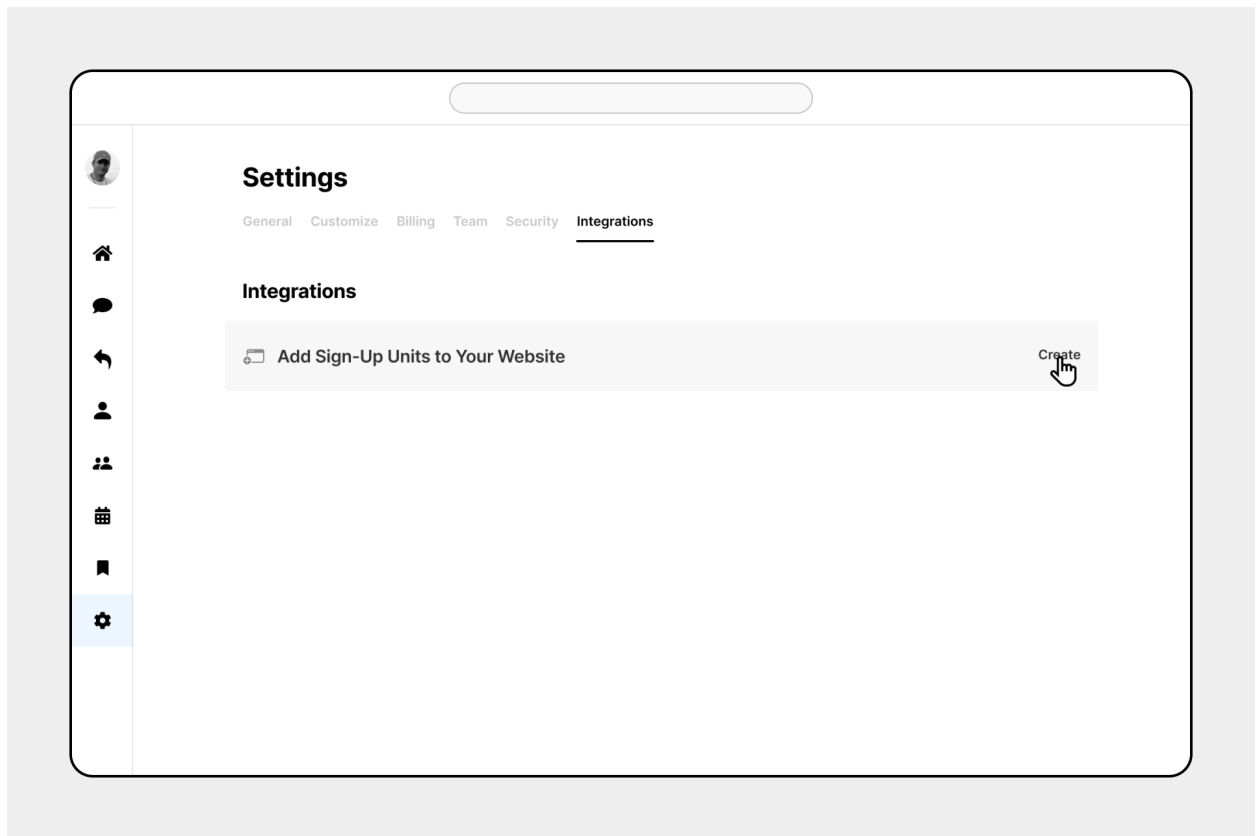
# Website sign-up unit set up instructions

- 24 days ago
- Updated

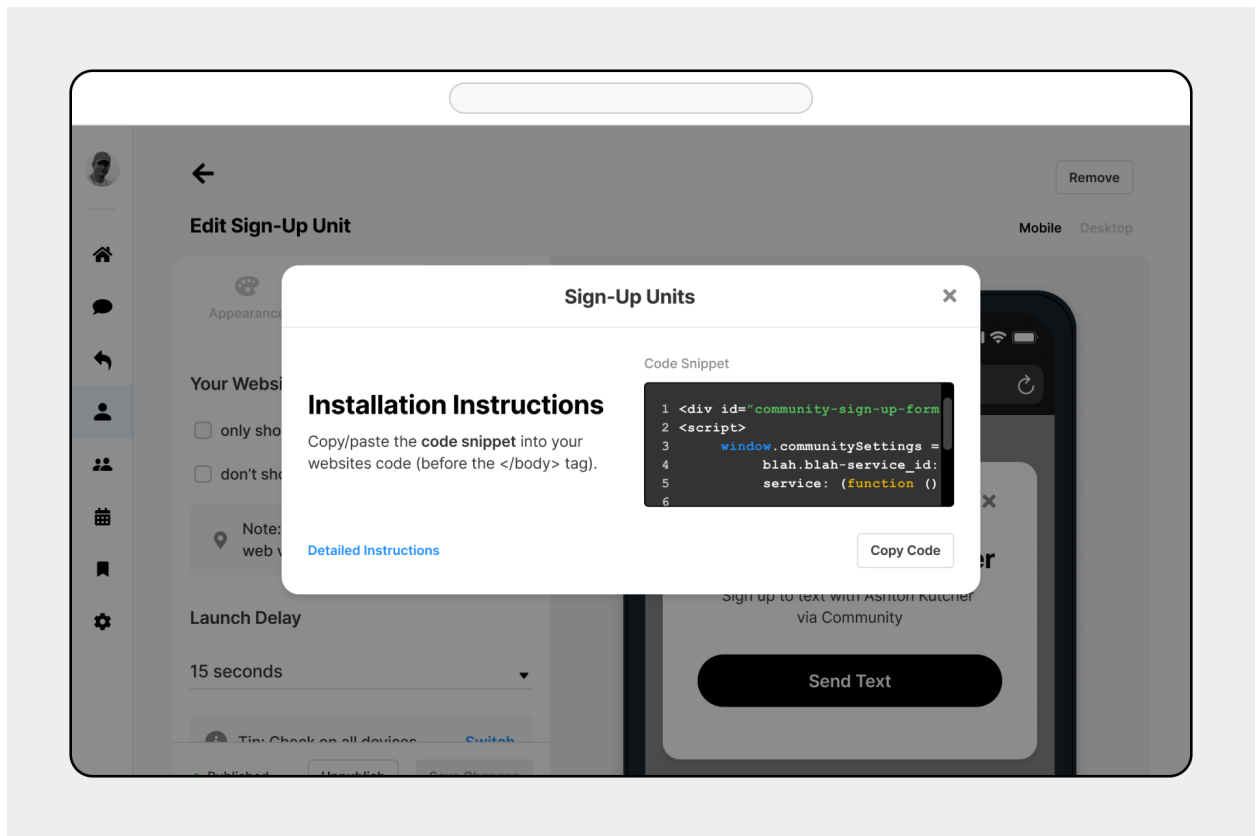
## Let's get started

Complete the following steps in the Community web app to set up your Community sign-up units.

1. On the Community web app, navigate to **Settings > Integrations**. Look for "Add Sign-Up to Your Website" and click **Create**.



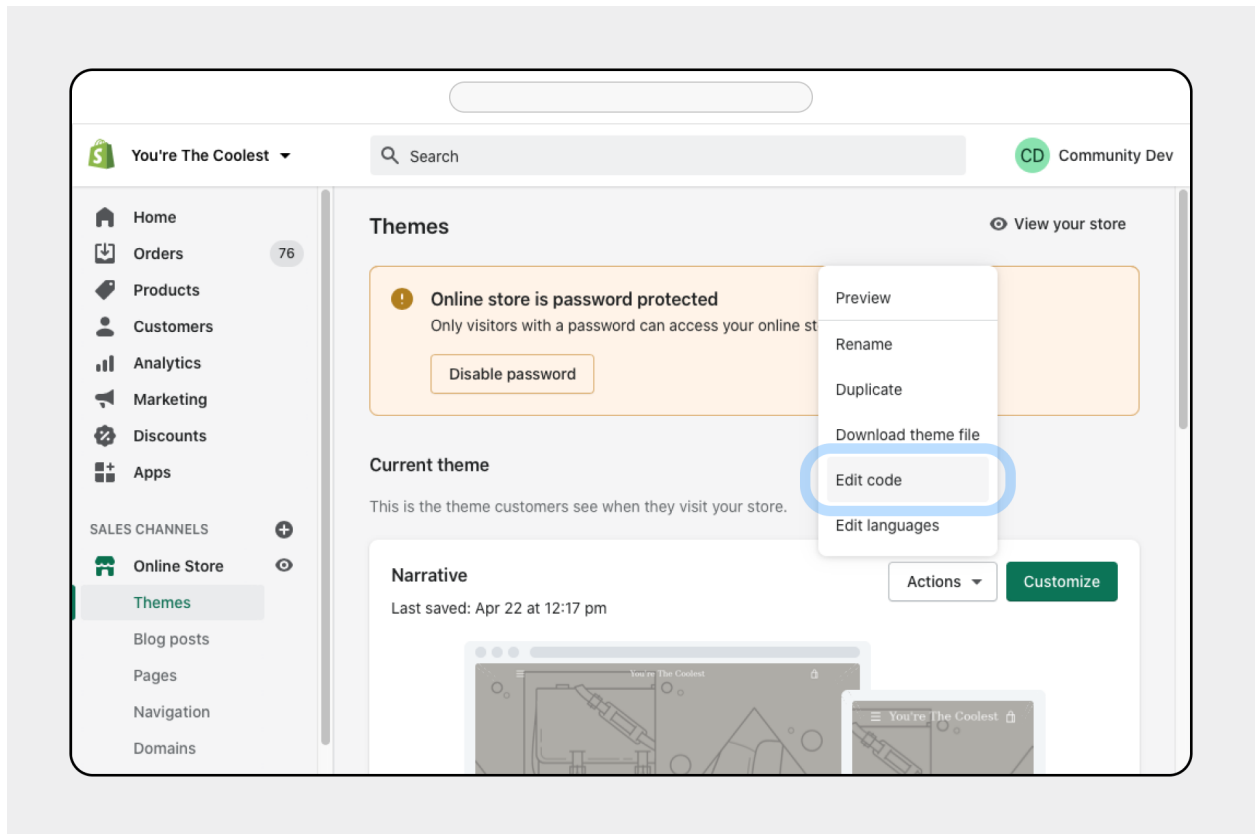
2. Configure your pop-up form's appearance (enter custom text, apply colors, etc.) and click **Continue**
3. From "Confirmation" you can customize the Member sign-up experience with **Send Additional Confirmation** (optional). Note: this is where online stores can place discount codes. The Additional Confirmation message will automatically be sent after a new Member completes registration. When you're ready, click **Continue**.
4. From "Behavior" configure your display mode to either **pop-up** or **embed**. Note: your Community Sign-Up Unit will only display for web visitors in US and Canada. When you're ready, click **Save Changes**.
5. From the "Installation Instructions," click **Copy Code** to copy the *required* code snippet.



## Installing on Shopify

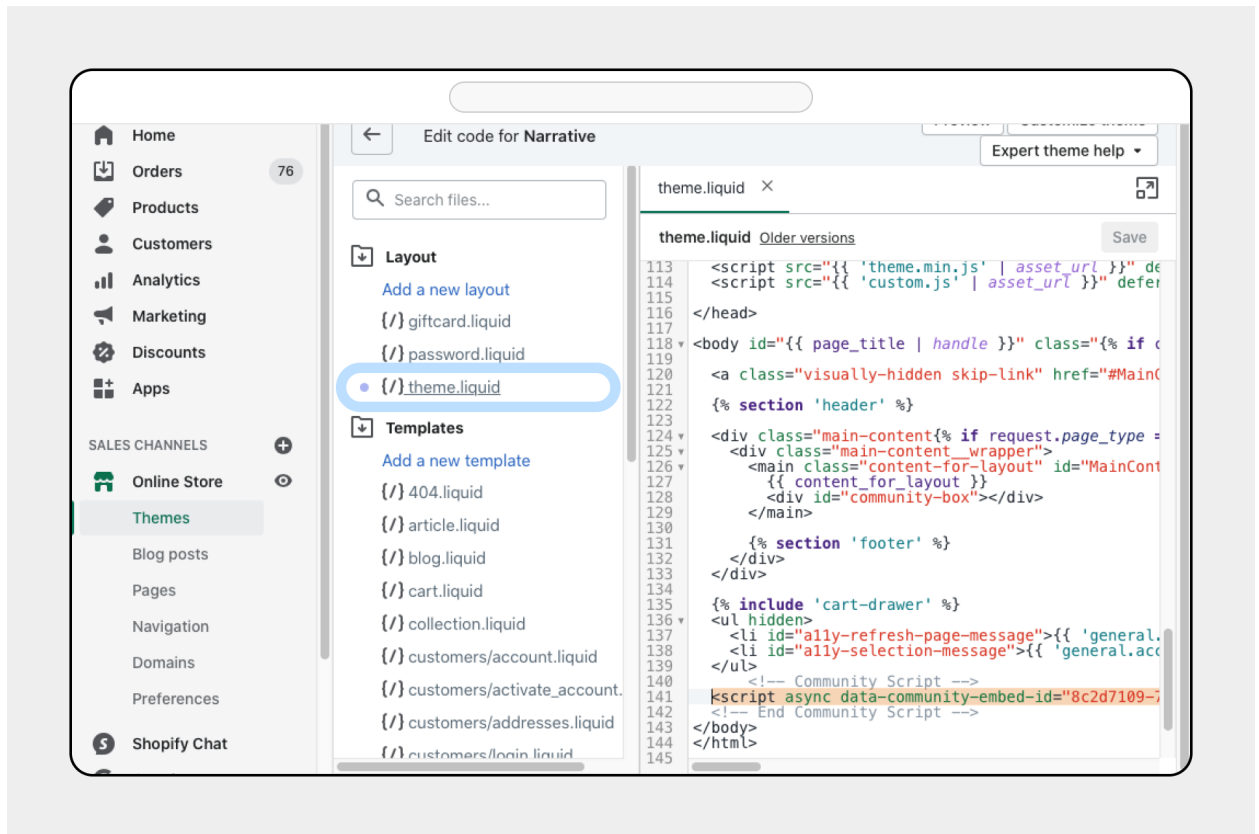
1. Open your Shopify admin
2. Click on **Sales Channels > Online Store > Themes**

3. Click **Actions**, then click **Edit code** from the list.



4. Locate the file **theme.liquid** and open

5. Paste your sign-up unit code at the bottom of the file, above `</body>`



6. Preview store and confirm the sign-up unit displays after the specified delay
7. Click **Save**
8. View store, confirming sign-up unit displays after specified delay

## Pop-up instructions

Your sign-up unit *will only display* on your website if you've placed the **code snippet** in your website's code (before the closing body tag `</body>`). This code snippet will work for any kind of website (e.g. [WordPress](#), [Wix](#), [Squarespace](#), Shopify, and even custom coded sites).

To access your Sign-Up Unit's code snippet, locate the **Behavior** tab from the **Edit Signup Form** page. Look for the box labeled **Pop-up Instructions > Code Snippet**.

**NOTE:** The pop-up will only appear once; if you close the pop-up or submit a phone number, you will not see it again. To test the pop-up you should open the page in an incognito/private window.

## Embed instructions

To display your sign-up unit as an embed, you'll need to first place a container (<div>) onto your webpage and tag it with the following id:

```
<div id="community-embed"></div>
```

After placing a container (<div> with the tag above) onto your webpage, you'll need to copy/paste the **code snippet** into your website's code (before the closing body tag </body>). To access your Sign-Up Unit's code snippet, locate the **Behavior** tab from the **Edit Signup Form** page, look for **Embed Instructions > Code Snippet**.

## Troubleshooting

- If you are getting a 403 forbidden error, this means that the sign-up unit code has not been published. You can click the Publish button in the sign-up unit settings and the form will be enabled.
- The sign-up will only appear to those with IP addresses from the US or Canada. Keep this in mind if your developer is located outside the US; they can use a VPN to switch their IP if they need to test.
- The sign-up may not appear in your testing environment, and it needs to be on a secure HTTPS page in order to appear. The page may need to be published and public for you to test.

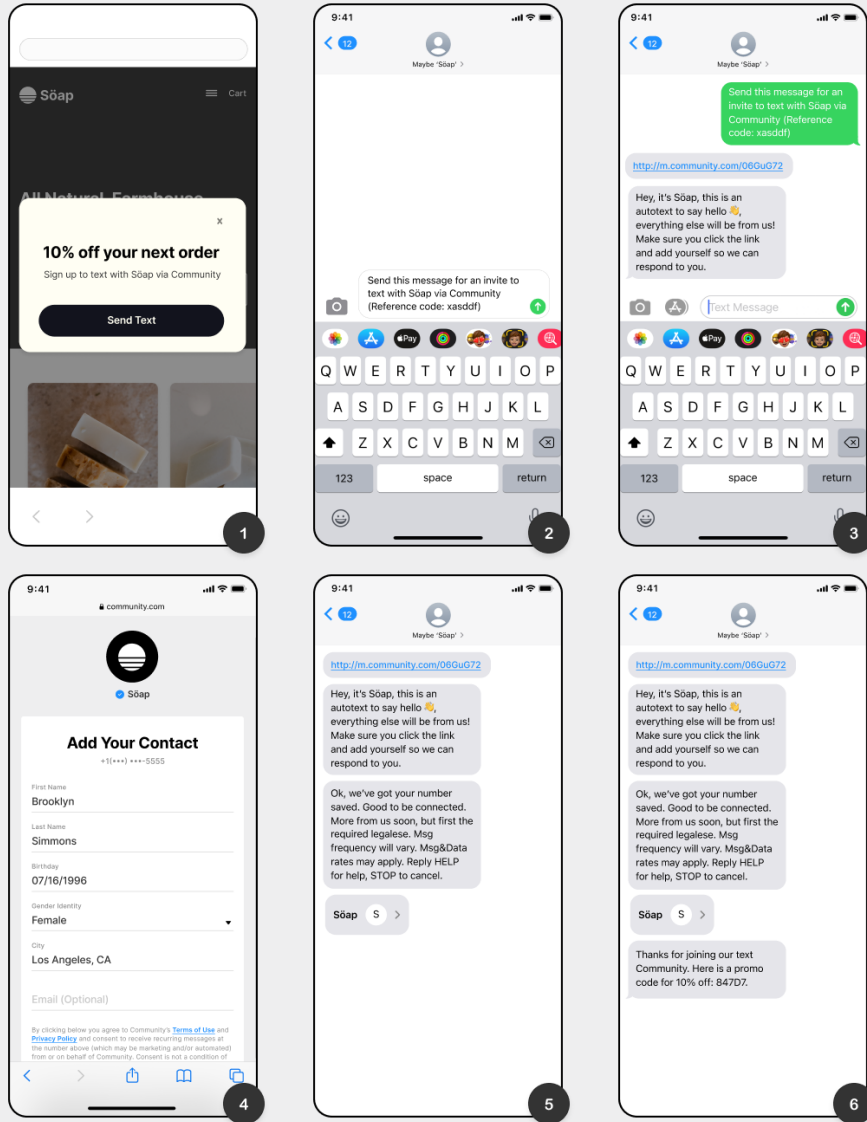
**Need additional helping getting set up?**

**A Community product specialist is happy to help.**

[Schedule a call](#)







Learn about the Member user experience

[Learn more](#)

